

Plug-In Partners™

Program Guidelines

PROGRAM OVERVIEW

Residential Plug-in Electric Vehicle (PEV) owners within Austin Energy's electric service territory may participate in Austin Energy's Plug-In Partners Pilot Program (Pilot Program) and receive a rebate (up to \$1,500) of 50% of the cost of purchase and installation of a Level 2 (220/240 volt) charging station. In exchange, during the Pilot Program, participants agree to allow Austin Energy to replace their Level 2 charging station with an Austin Energy-owned charging station, at no cost to the participant. Participants must share information about charging habits and agree to participate in an Austin Energy charge management pilot, as defined in the Austin Energy Rebate and Program Participation Agreement.

The Pilot Program gives Austin Energy an opportunity to work with PEV owners in their service area to gather information about the impacts of PEV charging on Austin Energy's system. As "smart" charging technology develops, Austin Energy can identify the best ways to help PEV owners charge when demand is low and keep costs down for everyone. By agreeing to allow Austin Energy to install an AE-owned charger, participants are helping Austin Energy research the best way to manage the impact of PEV charging loads on Austin Energy's system.

The Pilot Program requires a three year commitment. The Pilot Program is anticipated to evolve and change over the pilot period as charging technology develops and new opportunities become available. Participants must only commit to Pilot Program requirements in effect at the time of enrollment and will not be required to participate in any new Pilot Program offerings not included in the Rebate and Program Participation Agreement.



Participation Requirements

- Must be an Austin Energy electric customer.
- Must provide proof of purchase or lease of a PEV. Certain conversions are also eligible; see www.pluginpartners.com for more information.
- Must agree, that if requested, Austin Energy may replace their Level 2 charging station with an Austin Energy-owned charging station, at no cost to the participant. Participants must also agree to allow Austin Energy access to maintain any AE-owned charging equipment.
- Must share information about charging habits if requested.
- Must agree to participate in an Austin Energy charge management pilot, as defined in the Rebate and Program Participation Agreement.
- Must hire from Austin Energy's approved contractor list for rebated installations.

Research Partnership

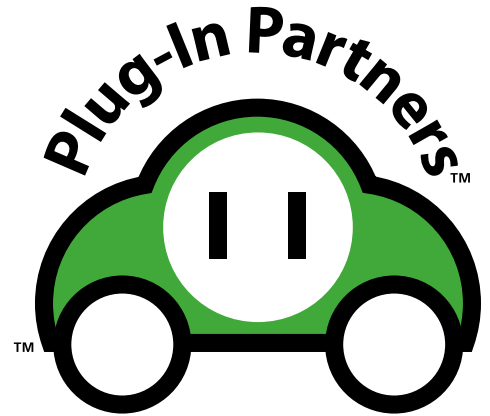
The purpose of this Pilot Program is to gather research about the impact of PEV charging on Austin Energy's system and identify the best ways for Austin Energy to support their customers' PEV charging needs. As a collaborator in this research effort, participants may be asked to share information about their charging habits and participate in an Austin Energy charge management pilot as defined in the Rebate and Program Participation Agreement.

Rebate

Rebates of up to \$1,500 will be awarded to PEV owners on a first-come, first-served basis, based on available funds. Austin Energy will rebate 50% of eligible expenses which include purchase price and installation costs of a Level 2 charging station. Austin Energy will review and approve contractor bids before approving the rebate amount.

Participants may apply for a rebate for a previously purchased and installed Level 2 charging station however all equipment and work is subject to Pilot Program guidelines.

How do I Participate?



- 1 INITIATE PROCESS:** Log onto Austin Energy's Plug-In Partner Web site or work with your PEV dealer to register online at www.pluginpartners.com. Following confirmation that you are an Austin Energy customer, we will send you an electronic copy of the Austin Energy Plug-In Partners program application.
- 2 CONTACT A CONTRACTOR:** Identify a charging station installation contractor from the approved contractor list available at www.pluginpartners.com and schedule a site visit. The contractor performs the site visit and prepares a bid.
- 3 SUBMIT APPLICATION:** Fill out the program application. We will review the application to confirm eligibility and to verify that the bid is reasonable and meets Austin Energy's requirements. If the bid requires clarification, we may assign an inspector to visit the site.
- 4 LETTER OF INTENT:** When your application is approved, we will send you a Letter of Intent that indicates the estimated rebate amount. We will also send a copy of the Rebate and Program Participation Agreement which you must sign to receive the rebate.
- 5 CONTRACTOR INSTALLS CHARGING STATION:** You notify the contractor of bid and authorize work. The contractor arranges for a permit and installs the charging station. Any work completed without a permit will not be eligible for a rebate. Work may be subject to a City of Austin final inspection.
- 6 SUBMIT FINAL DOCUMENTATION:** Submit the signed Rebate and Program Participation Agreement with proof of purchase or lease of a PEV.
- 7 REBATE ISSUED:** A rebate check is issued within two to four weeks of project completion based on the final project costs. You may assign the rebate payment directly to the contractor.

For more information, visit www.pluginpartners.com