

PRICE, TERMS AND CONDITIONS



GreenChoice® is certified by Green-e Energy, which requires companies to provide their customers with this notice of Price, Terms and Conditions of service. From the time you receive this, you have three business days to change your mind about purchasing GreenChoice from Austin Energy. You may cancel your agreement to purchase GreenChoice from Austin Energy by calling the customer service number or writing to the billing address listed below. For more information about Green-e Energy, write Green-e Energy, PO Box 29512, San Francisco, CA 94129 or log on to www.green-e.org, or call toll-free 1-888-63-GREEN.

Company:

Austin Energy, the electric utility for Austin, Texas

Whom should I contact for more information?

Austin Energy Customer Service: 512-974-7827

Website: www.austinenergy.com

Email: Green.Choice@austinenergy.com

Mailing Address:

GreenChoice

721 Barton Springs Rd, Ste. 236

Austin, TX 78704

How will I be billed?

For residential and non-demand commercial subscribers and demand commercial subscribers who subscribe to GreenChoice for 100% of your annual consumption, the GreenChoice charge replaces the regular fuel charge on your monthly electric bill. For demand commercial subscribers who subscribe to a block of GreenChoice energy, an extra GreenChoice line will be added to your monthly electric bill. This line is calculated as the difference between the GreenChoice charge and the regular fuel charge times the number of kilowatt hours subscribed to monthly. This may be a debit or credit amount.

How will my bill be calculated?

GreenChoice Batch 6 is priced at \$0.057 per kilowatt hour for a term ending December 31, 2021, as approved by the Austin City Council. This charge replaces the regular fuel charge on a customer's bill and is designated by "GreenChoice Charge."

How much will my total electricity service cost, including utility charges?¹

Your electric bill comes as part of your City of Austin Utilities bill. The electric portion of the bill is made up of three main parts: a customer charge, two energy charges (one for the first 500 kWh used and the second for all kWh over 500 used), and a fuel charge, which is a pass-through charge to Austin Energy customers. The fuel charge is recalculated periodically to remain within 10% of fuel costs paid by the utility.

Rate (E01):	Winter Billing Months November through April	Summer Billing Months May through October
Customer Charge	\$6.00	\$6.00
Energy Rate (E01)	3.55¢ per kWh, first 500 kWh	3.55¢ per kWh, first 500 kWh
	6.02¢ per kWh, for all kWh over 500 kWh	7.82¢ per kWh, over 500 kWh

Fuel Adjustment Clause (FAC) - plus an adjustment for variable costs, calculated according to the Fuel Adjustment Clause Tariff, multiplied by all kWh used.

A typical residential customer using 1,000 kWh monthly will receive a bill in the summer with the following costs:

Customer Service Charge:	\$	6.00
0-500 kWh Energy Charge:	\$	17.75
500+ kWh Energy Charge:	\$	39.10
GreenChoice Charge:	\$	57.00
City Sales Tax*:	\$	1.21
Total electric service	\$	121.06

This Batch 6 GreenChoice subscriber will be paying \$20.85 more than a non-GreenChoice subscriber who pays the regular fuel charge of \$0.03615 per kilowatt hour.

* City Sales Tax is charged on energy and fuel charges.

Will my rates change over time?

The regular fuel charge is recalculated periodically to remain within 10% of fuel costs paid by the utility. The GreenChoice charge remains constant over the entire term of the agreement, or through December 31, 2021.

What sources will be used in my certified product?

See **Product Content Label**.

Agreement Commitment

Residential and commercial GreenChoice subscribers are committed to the full term of Batch 6. Commercial subscribers are required to sign a legal agreement.

What length of agreement/contract is required?

Batch 6 ends December 31, 2021.